

**Patient Participation Group
Minutes of the Meeting held on
March 5, 2026**

Present: - Chair- Susan Wakeley (SW)
Lizzie Shisler (LS)
Niamh Seeney (NS)
Tricia Finn (TF)
Andrew Fraulo (AF)
Janet Woodcock (JW)
Ian Lowe (IL)
Joan Wordsworth (JoW)
Rosemary Sage (RS)
Tricia Holmes (TH)
April Blyth (AB)

Apologies: - Dr. Pollard
Mina Patel
Susan Barrett

Resignations: - None

SW welcomed everyone to the PPG meeting.

1) Crick Medical Practice update and future plans. -NS

- a) Dr. Mennon have retired from Crick Medical Practice and two new doctors had been appointed; Dr Matthew Bowden and Dr Rebecca Hancock.
- b) LS, the Practice Manager is retiring at the end of March 2026. Niamh Seeney has been appointed interim Practice Manger until a new permanent manager has been recruited.
- c) West Haddon surgery expansion still ongoing. The dispensary there is currently being converted into a consulting room. Crick Medical Practice is looking into re-opening the dispensary in the future.

2) Patient Participation Group update and future plans. - SW

- a) There appeared to be a certain amount of confusion for CMP patients relating to the interface between Primary and Secondary care. NS explained that if patients have any tests, ie: blood tests at the hospital they must

contact the referring clinician for the results as CMP do not receive them other than for patients with a shared care agreement. She advised the best way to find results was to go through PALS. After some discussion it was agreed that perhaps a short paragraph in the CMP newsletter would be useful.

- b) SW had been made aware that there was no receptionist at the West Haddon Surgery just a notice on the reception desk advising them to take a seat and wait to be called. After discussion it was agreed with CMP that the PPG provide volunteers to greet patients arriving at West Haddon Surgery. NS advised the West Haddon surgery opening hours were M/Tu/W/Th mornings 9-12:30.
- c) Future communication with patients of CMP. The possibility of talking to groups and organisations with the villages would be a way of communicating the role of the PPG and finding out likes/dislikes about CMP. This would not be a survey but a gathering of ideas. JoW said that many younger people were not members of village groups needed to be included. It was agreed that some thought be given to this problem. SW asked if CMP would provide the PPG with a list of services available so they could produce a leaflet for patients.
- d) The CMP/PPG would provide a leaflet for the boating community detailing access to CMP and essential phone numbers.
- e) Newsletter – CMP to put up a poster at the pharmacy window and reception informing patients when and where paper copies of the CMP Newsletter are available.

3) Fund Raising / Income Generation.

- a) SW suggested holding a coffee morning with speaker, it was agreed this would be a good idea. PPG members were asked to give this consideration for discussion at a future PPG meeting.
- b) After discussion it was agreed that the PPG participate in the Crick Scarecrow Weekend with a Tombola. TF advised the weekend is usually the first weekend in July. The PPG members decided to meet informally on May 14th at 2pm to organise this event.

4) PPG Advertising and Recruitment

- a) IL advised that at present all PPG advertising was sent from his personal Facebook account. He asked if a joint CMP/PPG page could be set up to communicate information. NS said she would look into it further.
- b) SW said the PPG would like to contribute more to the CMP newsletter. This was agreed by NS.

5) Social Prescribing Day, March 26, 2026

- a) The PCN employ the Social Prescribing Manager, unfortunately she is leaving at the end of March, so no activities planned. However, Helen George 'Carers Lead' at CMP is planning another Carers event later in the year. SW said the PPG would like to be involved with this group in future.

- 6) **AOB** There was no AOB to discuss.

Date of next meeting: July 7, 2026, at 11:30 at Crick Medical Practice.